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**SUMMARY**

* As a Quality Assurance Lead/Test Engineer with 15+ years of experience in strong project & people management capabilities, manage and coordinate of all aspects of project - **estimation, scoping, planning, scheduling tasks and milestones, tracking & monitoring**
* Experience with **full project/QA life cycle** from requirement analysis to user acceptance testing (**UAT**)
* Testing experience in **Nike** Inc., (USA), **Mumms** (USA), **Nationwide Insurance** (USA), **JC Penney** (USA), **Hill-Rom** (USA), **D&B** (USA) and in the NPfIT Program of **NHS** (UK)
* Have diverse experience in **Software Testing, Automation Testing using Selenium, .NET UI Automation using White Framework** and **Quality Assurance** with expert level skills in strategic areas into **functional testing**, **integration, system testing,** and **regression testing** having executed on both Client/Server and web- based applications
* As a **Certified** **ScrumMaster**, have excellent understanding of **Agile Process**, software development life cycle (**SDLC**) and test methodologies
* Experience in writing **test plan**, defining **test cases**, developing and maintaining test scripts based on business and functional requirements
* Good experience in RDBMS such as **SQL Server**, **Oracle**, **PostgreSQL** and **MS Access**
* Experience in **JIRA**, **Quality Center** - design test steps, requirements mapping to tests, executing tests manually, defect logging and defect reporting
* Experience in testing **Mobile Point-Of-Sale** application which is deployed on iPhones, iPads and iPods and also **APTOS Point-Of-Sale** application
* Experience in conducting demos to product owners and business stake holders
* As a **DevOps team player**, help automate, build and maintain tools like Jenkins, Splunk and new relic for deployment, monitoring and operations. And troubleshoot and resolve issues in develop, test and production environments
* Experienced in preparing the test execution **reports** and weekly/daily summary reports
* Experience in leading both Automation and Manual Testing teams
* Experience in **APTOS configuration** (POS App-Builder) to meet Nike’s business needs
* Experience in production support activities, incident and escalation management
* Experienced on working **Agile methodology (JIRA), Waterfall and V-Model**
* A motivated and well-organized team player with good interpersonal skills

**EDUCATIONAL QUALIFICATION**

* **Master of Science (MS)** in Quality Management from BITS Pilani, Rajasthan, India
* **Bachelor of Engineering (BE)** in Mechanical from Karnataka University, Dharawad India

**CERTIFICATION**

* **Certified ScrumMaster®** by ScrumAlliance

**TECHNICAL SKILLS**

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| **Operating Systems** | MacOS, iOS, Windows 98/2k/XP/7/10, Windows 2k/server |
| **Test Management**  **Tools** | Software Testing, e-Commerce/Web Testing, Selenium, White-Framework, Quality Center, JIRA, Cristal Reports, Splunk, Jenkins, Confluence, DQT and UMS Reconciliation |
| **Database** | SQL Server, MUMPS, PostgreSQL and Oracle |
| **Technologies** | Java, Swift, Xcode, C#, POS for .Net, HTML, XML, Java, JavaScript, VBScript |
| **Functional Area** | Retail – Store Operations, Point of Sale (POS), Retail Payment, Mobile POS, Inventory Management, Merchandise Management, Sales Audit and Finance, Hospice Healthcare, Auto Insurance and Property Insurance, |
| **Domains** | Retail, Healthcare, Insurance, Securities and Manufacturing |
| **Methodologies** | Agile/Scrum, Waterfall, V-Model |
| **Vendors** | Adyen, UMS, Aptos, Givex, Verifone |

**EMPLOYMENT SUMMARY**

**Nike Inc., (through NALASHAA, LLC) Aug 2013 – Till Date**

***QA Lead***

* Coordination across business, functional, technology product owners, technology architects, software development and release management teams to ensure timely completion of the requirements analysis related deliverables
* The deliverables would include producing test design documentation that meet the product specifications within functional and technical specifications, a high-level timeline of the quality work stream with any risks associated for overall development and release
* Facilitate requirement gathering interviews with business users, conduct workshops, requirement clarifications, review the designs and test requirements
* Actively involved in assisting project managers in detailed project plan and testing activities, review with team and seek approval from business stake holders
* Prepare test strategy, test plan, test estimation, planning, monitoring, tracking the applicable metrics and efficiently coordinate with team members for task allocations
* Responsible for test data preparation, test case development and execution, logging and maintaining defects in JIRA
* Responsible for regression test cases and build Selenium scripts and White Framework
* Participate in poker meetings (grooming), sprint planning and daily scrum meetings
* Involved in Functional, Integration, System, Defect, Firmware and Regression Testing
* Create, develop and modify test cases in XRAY for both Retails POS (Aptos) and Mobile POS which is deployed in iPhones, iPads and iPods
* In-charge of building and maintaining QA and UAT test servers are up and running and for any issues escalate to team
* Responsible for both automation and manual testing of Mobile POS features in iPhones, iPods and iPads by performing various transactions including Sale, Refund, VOID, Inventory management, Training mode etc.,
* In-charge of conducting demos to product owners and business stake holders
* As a DevOps team player, help automate and streamline Nike's Retail operations and processes. Build and maintain tools like Jenkins, Splunk and new relic for deployment, monitoring and operations. And troubleshoot and resolve issues in develop, test and production environments
* Ensuring client satisfaction by achieving delivery & service while maintaining adherence to quality standards and catering to client’s specific technical needs
* Preparing daily, weekly and monthly status reports based on customer response
* Leading and facilitating the knowledge transfer, training and monitoring the performance of team members to ensure efficiency in testing and tools like Quality Center, JIRA and meeting of individual & group targets
* Create configurations and business rules specific to various geographies
* Provide Pre-production, Production and Post-production support with Release Management Team
* Provide production support activities, Incident and Escalation Management, Process Improvement, Customer Experience Management
* Adhere and Governance Testing Policies, Status Reporting, Transition and Knowledge Management
* Provide support to team members during System, Integration, and User Acceptance Testing

**WIPRO TECHNOLOGIES Dec 2005 – Aug 2013**

***Project Leader***

* Interact with customers on regular basis, understand test requirements, presentation of test strategy and estimation
* Prepare test strategy, test plan, test estimation, planning, monitoring, tracking the applicable metrics and efficiently coordinate with team members for task allocations
* Responsible for test data preparation, test case development and execution, logging and maintaining defects in JIRA
* Responsible for requirement and design analysis; efficiently coordinating with the team members for test planning and scheduling and looking after task allocation to team members
* Responsible for test data preparation, test case development and execution, logging and maintaining defects
* Ensuring client satisfaction by achieving delivery & service while maintaining adherence to quality standards and catering to client’s specific technical needs
* Participate in poker meetings (grooming), sprint planning and daily scrum meetings
* Logging and maintaining defects and reporting defects; also preparing monthly & weekly status reports
* Leading, training and monitoring the performance of team members to ensure efficiency in testing and tools like Quality Center and meeting of individual & group targets

**iSOFT R&D PVT. LTD May 2004 - Oct 2005**

***Quality Engineer***

* Responsible for Functional/ Non-Functional Testing
* Designing and reviewing the test cases based on functional specifications; preparing test environment and functional test execution
* Preparation of test data, functional testing, Smoke Testing, logging and maintaining defects and reporting defects
* Performing tasks related to bug reporting and tracking, client interaction and preparation of daily task report and weekly status report
* Maintaining version control of the software work-products

**PROJECT SUMMARY**

**1. ASSIST (Mobile Point-Of-Sale)**

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| **Description** | ASSIST is a mobile POS application deployed to iPhones, iPads and iPods. It is a native iOS application developed in Swift/Objective-C. Assist application is used across all retail stores in North America, Europe, Japan, China, Mexico, Chile and expanding to other Geos. This application introduces the concept of mobility in store retail processes including sale, return and inventory management. The number of devices hosting this app in a store varies from region to region, with the maximum being around 180 devices in New York. This is an end to end application development project involving requirements analysis, design, build, testing, deployment and support. The application is developed across multiple releases following agile methodology principles and scrum practices. The tasks around this project include – app development (new features), interaction with mobile network, interaction with service layer (hosted in physical server/cloud), automation framework design, automation test script development and execution, dashboard creation and reporting, Jenkins integration, monthly release regression testing, production support during releases. |
| **Role** | Sr. Quality Assurance Engineer/Lead |
| **Client** | Nike Inc., USA |
| **Skills** | Mobile POS, Payments, JIRA, Retail Domain, Automation Testing, e-commerce/web testing, SQL Server, Retail - Store Operations, XRAY, Slack BOT, Agile/Scrum, Splunk, NewRelic, Jenkins, Postman, Confluence, DQT and UMS Reconciliation (Nike Internal tools) |
| **Contribution** | • Co-ordinate across Nike business functional teams, technology product owners, technology architects, software development and release management teams to ensure timely completion of the requirement analysis  • Responsible for deliverables include test design documentation that meets the product spec within Nike’s functional and technical spec, a high-level timeline of the quality work stream with any risks associated for overall development and release  • Actively involved in assisting Project manager during development life cycle to support ASSIST [Mobile Point-Of-Sale] application which is deployed on iPhones, iPads and iPods  • Create and develop Automation test cases for ASSIST application which is integrated with Jenkins to reduces time and effort during testing  • Participate in poker meetings, sprint planning and daily scrum following agile methodology, principles and scrum practices  • Prepare test plan document for ASSIST application and review with team and project manager and seek approval from Product owner  • Create and develop test cases in XRAY and automation scenarios to test Mobile POS functionalities using various tenders like cash, credit, debit, gift card, eWallet  • Design, develop and modify data models, Automation scripts for ASSIST application  • Create traceability matrix and share test summary report with the upper management, Assist Quality team and stake holders  • Conduct product demos to product owners and business stake holders for acceptance  • Involved in both automated and manual testing of Mobile POS functionalities on iPhones, iPods and iPads by performing various transactions including sale, refund, discounts, member profile, inventory management, training mode etc.,  • Involved in functional testing, integration testing, system testing, UAT testing and defects testing  • Involved in monthly release regression testing  • Ensure iOS software upgrades and firmware are technically sound and fit the organization’s business requirements  • Provide pre-production, production and post-production support with release management team  • As a Quality Assurance lead ensure team Adheres to established software testing governance policies, best practices and guidelines and recommend improvements  • Leading and facilitating the knowledge transfer, training and monitoring the performance of team members to ensure efficiency in testing  • Involved in checking the data flow to downstream systems like RISE, DOMS and SAP  • Involved in coordinating with external teams’ like AIS, AIC, Payment and RCS |
| **Start & End Date** | March 2020 to Till Date |
| **Period** | 9 months |
| **Team Size** | 8 |

**2. Global Retail Store Payment**

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| **Description** | The project falls under the Retail space of Nike, termed GSS (Global Store Solutions). GSS mainly aims at enabling the Nike Brick and Mortar stores in performing seamless sale transactions. Global Retail Store Payment which falls under Global Store solutions mainly focusing on developing new features/ functionalities for integrating payment with Point of Sale (POS) system. The core functionalities of POS system include Sale, Returns, Promotions, Payment and Customer Relationship modules. Project also involves extending the functionality across other geo’s like US, North America’s, Japan, Greater China and Europe. The scope of development and support is ever growing, owing to the huge amount of coupled applications which are widespread.  Technically, the project involves development, maintenance, and support of Microsoft .Net applications, Web services hosted in cloud in conjunction with Point of Sale systems. Project also targets at designing new features like bank card, gift card implementations as well as Cardless refund features as required by business in the competitive retail sector. Apart from store side applications, this project also deals with collaboration with several corporate applications and down-stream systems (like SAP, IP, DOMS), to enable flow of data and for reconciliation.  Global Retail Store Payment involves fully integrated payment with Aptos Point of Sale applications and mobile Point of Sale applications, thereby establishing the payment system for point of sales at Nike Retail stores distributed globally across US, North America, Europe and Asia-Pacific regions.  This is an end-to-end project involving Agile/Scrum methodology of Requirements Gathering, System Design, working with payment gate way vendors, Integrate payment gateway in POS application, Quality Management, Automation testing, manual testing, implementation, Deployment, and Support.  **Countries went live:** North Americas, EMEA, Greater China and Japan, Australia, Taiwan and Mexico |
| **Role** | Sr. Quality Assurance Engineer/Lead |
| **Client** | Nike Inc., USA |
| **Skills** | Fixed POS, Payments, Mobile POS, JIRA, Retail Domain, Automation Testing, White framework, e-commerce/web testing, SQL Server, Retail - Store Operations, Settlement process and Quality Center, Slack BOT, Agile/Scrum, Splunk, Jenkins, Confluence, DQT and UMS Reconciliation (Nike Internal tools) |
| **Contribution** | • Co-ordination across Nike business functional teams, Technology Product owners, Technology Architects, Software development and Release management teams to ensure timely completion of the requirements analysis related deliverables  • The deliverables would include test design documentation that meets the product spec within Nike’s functional and technical spec, a high-level timeline of the quality work stream with any risks associated for overall development and release  • Actively involved in assisting Project Manager during development life cycle to support payment integration with Point of Sale (POS) system  • Create and develop Automation test cases for payment modules which is integrated with Slack bot to reduces time and effort during testing  • Participate in poker meetings, sprint planning and daily scrum as part agile project management practice  • Prepare test plan document for Payment system and review with team and project manager and seek approval from business stake holders  • Create and develop test cases and automation scenarios to test payment functionalities on POS registers using various tenders like credit, debit, gift card, travels check and foreign currencies  • Design, develop and modify data models, Automation scripts for Payment system  • Create traceability Matrix and share Test Summary Report with the upper management and stake holders  • Conduct product demos to the business stake holders for acceptance  • Involved in both Automation and manual testing of payment terminals on POS Registers by performing various transactions like Sale, Refund, VOID, POST-VOID, Tender Exchange, Training mode etc.,  • Ensure software upgrades are technically sound and fit the organization’s business requirements  • Provide Pre-production, Production and Post-production support with Release Management Team  • Provide production support activities, Incident and Escalation Management, Process Improvement, Customer Experience Management  • As a test lead ensure team Adheres to established software testing governance policies, best practices and guidelines and recommend improvements  • Leading and facilitating the knowledge transfer, training and monitoring the performance of team members to ensure efficiency in testing  • Involved in checking the data flow to downstream systems like SAP and DOMS  • Involved in functional testing, Integration testing, system testing, UAT testing and defects testing  • Involved in coordinating with external teams  • As a DevOps team player actively monitor production behavior and discrepancies using Splunk and new relic and report to product immediately to take necessary actions. Resolve the incidents raised by store operation team and guide them with new features  • Worked on reconciliation process and develop tools to analyze financial gaps between Nike data vs payment gateway data  • Involved in developing POS Automation test cases for all new applications or features using .Net white automation framework  • Actively involved in pair programming and code reviews  • Contribute to Continuous integration and continuous delivery process using Jenkins |
| **Start & End Date** | Aug 2015 to Feb 2020 |
| **Period** | 54 months |
| **Team Size** | 12 |

**3. Point 2 Point Encryption (P2PE)**

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| **Description** | The purpose of this project is to reduce consumer data theft/loss risk exposure pursuant to Nike handling and processing of Payment Card Industry (“PCI”) consumer data. The primary objectives of this project is to processing of various tender types like credit card, debit card, gift card travels check, foreign currency using payment terminals and making sure the PCI consumer data is encrypted and cannot be theft or lost in the internet world. As part of this implementation we have perform extensive testing across various platforms like, Fixed POS and Mobile POS in both US and Western Europe regions. |
| **Role** | Sr. QA Engineer |
| **Client** | Nike Inc., USA |
| **Skills** | Fixed POS, Payments, Mobile POS, JIRA, Retail Domain, Automation Test using Selenium, White framework, e-commerce/web testing, SQL Server 2012, Retail - Store Operations, Settlement process and Quality Center |
| **Contribution** | • Involved in requirements gathering, understanding and analyzing from business user’s perspective  • Assist project manager in detail project plan and testing activities  • Participate in poker meetings, sprint planning and daily scrum  • Prepare test estimation, planning and co-ordinate with team for task allocations for each scheduled sprint  • Involved in testing of payment terminals on POS Registers by performing various transactions like credit, debit, gift card, travels check, foreign currency tender types  • Participated in certification testing with VISA  • Identification of test scenario’s and execution of test cases in JIRA  • Regression test scripting using White framework and Selenium  • Involved in checking the data flow through the frontend, backend and used SQL queries to extract the data from the database  • Involved in checking the data flow to downstream systems like SAP (ERP solution) and DOMS  • Involved testing across various platforms like, Fixed POS and Mobile POS  • Involved in functional testing, Integration testing, system testing, UAT testing and defects testing  • Involved in internal and external review processes  • Involved in coordinating with external teams |
| **Start & End Date** | Aug 2014 to July 2015 |
| **Period** | 12 months |
| **Team Size** | 4 |

**4. Hummingbird**

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| **Description** | Hummingbird is a comprehensive software program designed specifically for use within the hospice industry. Created by Mumms software, users within the hospice community can keep track of patients from referral through bereavement with detailed precession. Hummingbird is compliant with all HIPPA, Medicare, Medicaid and QUAPI standards.  It’s a redesign of company’s existing software programs: CPC and PAS and contains modules like, Patient Info, Reports, Finance and Admin. Hummingbird not only combines these two programs into one, but also introduces new concepts, faster technology, revolutionary work flows and easily adaptable for all kinds of UI, such as Mobile Smart Phone, Tablet and Desktop. |
| **Role** | QA Lead |
| **Client** | Mumms Software, USA |
| **Skills** | HealthCare domain, Software Testing, e-commerce/web testing, Selenium Automation tool, PostgreSQL, JIRA and Agile Process |
| **Contribution** | • Involved in requirements gathering, understanding and analyzing from business user’s perspective  • Assist project manager in detail project plan and testing activities  • Participate in poker meetings, sprint planning and daily scrum  • Prepare test estimation, planning and co-ordinate with team for task allocations for each scheduled sprint  • Identification of test scenario’s and execution of test cases in JIRA  • Involved in functional testing, system testing, UAT testing, Alpha testing and defects testing  • Identify and create Selenium scripts for regression testing (automation testing)  • Preparation of test reports and daily status reports to customer  • Involved in internal and external review processes  • Involved in coordinating with onsite-offshore teams  • Involved in quality assurance and post production support |
| **Start & End Date** | Aug 2013 to Aug 2014 |
| **Period** | 13 months |
| **Team Size** | 5 |

**5. Phoenix Remediation – SP14**

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| **Description** | The aim of this project is to support the integration of product master data for all lines of business (Apparel, Footwear, Equipment and Visual merchandising) from CDB to SAP that supports Nike’s supply chain business processes.  Product Master data is sourced from Product Creation systems and stored in CDB database. This data is then provisioned to SAP Material Master Module via a combination of CDB extracts and staging transformation batch jobs. CDB extract batch job extract that data from CDB which is then massaged and transformed by a set of staging batch jobs to satisfy SAP system requirements.  Product master data is categorized into the following main Subject Areas:  • Purchase Info Record (PIR)  • Material Master (MM)  • Classification (CLSFN)  • Bill of Materials (BOM)  • Universal Product Code (UPC)  • PO Grid  • Sales Grid  • Source List  • Pricing |
| **Role** | Test Lead |
| **Client** | Nike Inc., USA |
| **Skills** | Retail domain, Software Testing, SQL server, PL/SQL, Quality Center and Agile Process |
| **Contribution** | • Involved in requirements gathering and understanding  • Develop test plan and test estimation for Spring-14 release  • Identification of test scenario’s and execution of test cases in Quality Center  • Involved in Pre-QA testing, Integration testing, System Integration testing and defects testing  • Preparation of test reports and daily status reports  • Involved in internal and external review processes  • Involved in coordinating with onsite-offshore teams  • Involved in mapping the requirements to the test cases in Quality Center  • Involved in quality assurance |
| **Start & End Date** | April 2013 to Aug 2013 |
| **Period** | 5 months |
| **Team Size** | 7 |

**6. Internet Change Processing (ICP)**

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| **Description** | This project involves creating e-commerce application for enabling users to edit details of their insurance policies, like Auto, Property and Boat. The major functionalities include are   * Add/Edit Personal information * Edit Coverages * Add/Replace/Edit Vehicle * Add/Replace/Edit Driver * Remove a Vehicle * Remove a Driver * Add/Edit Billing info to the policy   Similarly, user can edit details of Property policies and Boat policies too. This application eliminates the entire work done by insurance agents across the US. |
| **Role** | Test Lead |
| **Client** | Nationwide Insurance, USA |
| **Skills** | Insurance domain, Software Testing, e-commerce/web testing, SQL server, Quality Center and Agile Process |
| **Contribution** | • Involved in requirements gathering and understanding  • Develop test plan and test estimation for each scheduled releases for ICP Web application  • Identification of test scenario’s and execution of test cases in Quality Center for the web testing  • Involved in functional testing, system testing, integration testing and defects testing  • Preparation of test reports and daily status reports  • Involved in internal and external review processes  • Involved in coordinating with onsite-offshore teams  • Involved in mapping the requirements to the test cases in Quality Center  • Involved in quality assurance and post production support |
| **Start & End Date** | Feb 2012 to April 2013 |
| **Period** | 15 Months |
| **Team Size** | 5 |

**7. Purchase Order Management (POM)**

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| **Description** | The aim of the project is to create single channel single delivery Purchase Orders (PO’s). It deals with creation of POs for Stores, Internet and Catalog Channels providing consistency in transactions with Suppliers and also provides an application to manage Ordering Activities for Stores and jcp.com channels. It includes Administration, Create PO, Approve PO, Report/Review/Modify and Exceptions modules.  POM Application consists with below modules:   * Administration * Create PO * Approve PO * Report/Review/Modify * Exceptions |
| **Role** | Test Lead |
| **Client** | JC Penney, USA |
| **Skills** | Retail – Purchase Order Management, Software Testing, Quality Center, SQL Server and XML |
| **Contribution** | • Involved in analyzing the Functional specifications, Baseline requirements for POM System  • Developed Test Plan and Test Estimation for each Scheduled Releases for POM  • Interacted with Onsite Coordinator, BSA’s to understand business and baseline requirements for POM application  • Prepared Test Reports and Daily Status Reports  • Involved into internal (within team) and external (with BSA’s) review processes  • Involved in co-ordination with onsite-offshore teams  • Developed and executed Functional, Integration and Regression test scripts for POM application in Quality Center  • Involved in mapping the requirements to the test cases in Quality Center  • Checked the data flow through the front and backend and used SQL queries to extract the data from the database  • Involved in web testing and logging bugs in QC |
| **Start & End Date** | Jan 2011 to Dec 2011 |
| **Period** | 12 Months |
| **Team Size** | 12 |

**8. Global Store System v6.1 & v6.2**

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| **Description** | Nike’s Global Store System (GSS) comprises of various applications including Point of Sale (POS) and Inventory Management (IM). The Point of Sale system comprises of the Register application that is used by the store cashier to perform sale transactions at the store check-out, and the Back-office application that helps managing the Start of day, End of day and Cash management activities related to store operations. The Inventory management application runs on the Back-Office system as well as the Hand-Held Terminal (HHT) device used by the store personnel. The Inventory application is primarily used to receive products and manage it in store and inventory adjustment, stock on hand, Physical Inventory, and auditing items in bin wise. The global configuration is based on the global business processes that align the four regions (US, EMEA, Asia Pacific, and Americas) and will be the baseline configuration implemented globally. Few functional requirements are modified/added to migrate existing Nike US configuration of Store 6.1 based on the global business processes to a Global configuration of NSB Store 6.2. Additional business requirements and legal or statutory requirements in the following areas that cause the EMEA region to branch off from the global base  • Back Office / Cash Management  • Point of Sale (POS)  • Inventory Management |
| **Role** | Module Leader |
| **Client** | Nike Inc., USA |
| **Skills** | Retail Domain, Software Testing, POS and HHT, SQL Server 2005, PL/SQL, Crystal Reports, Retail - Inventory Management, Sales Audit and Store Operations, Quality Center, Island Pacific and XML |
| **Contribution** | • Involved in analyzing the Functional specifications, Baseline requirements for GSS System  • Developed Test Strategy for each scheduled release for GSS 6.1 & 6.2  • Interacted with BSA’s to understand business and baseline requirements for POS, IM and HHT  • Worked on POS and experienced in Performing a SOD, EOD, Cash Management, EPOS Activities and Inventory Management  • Prepared Test Reports and Daily Status Reports  • Involved into internal (within team) and external (with BSA’s) review processes  • Developed and executed Functional, Integration and Regression test scripts for GSS System in Quality Center  • Involved in mapping the requirements to the test cases in Quality Center  • Checked the data flow through the frontend, backend and used SQL queries to extract the data from the database  • Worked on POS Registers, HHT by performing various transactions like cash, gift card, credit, debit, travels check types  • Worked on Inventory Management for POS 6.1 /6.2 applications and good domain knowledge in Inventory Management  • Worked on Island Pacific which is a central repository for the entire GSS system to keep track of all the store information like Stock On Hand |
| **Start & End Date** | Dec 2008 to Nov 2010 |
| **Period** | 24 Months |
| **Team Size** | 12 |

**9. Retail Data Mart**

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| **Description** | Today, the majority of the strategic reporting needs in US retail are satisfied by the Essbase application. Essbase consolidates actual data from Island Pacific, plan data from Arthur and other sources to generate reports. Nike retail is currently implementing a global merchandise planning system (SAS) to replace the legacy system (Arthur). The Arthur to Essbase link will be broken once SAS goes live in January 2009. As a result, all Essbase reports that are built with Arthur Plan information will also be broken. Without these reports, the retail leadership team will not be able to manage performance and react to marketing conditions against a complete view of information. The SAS system will be implemented based on a 4-5-4 calendar with week as the lowest level of time for all plans. These plans need to be converted to Julian calendar to align with business processes and reporting needs for Retail Finance and Nike wholesale. The main purpose of Retail Data Mart– Phase I project is to build a reporting and analytics solution to replace the following broken Essbase reporting capabilities for US retail once Retail Data Mart goes live in Jan 2009.  • Daily Sell Through report  • Calendar report  • STATS report  • RLT Recap report  • Sales & Margin report  • Actual vs Plan Sales Performance report  • Ad hoc analytics against actual and plan sales, receipts, and inventory Key Performance Indicators (KPIs) |
| **Role** | Module Leader |
| **Client** | Nike Inc., USA |
| **Skills** | Retail Domain, Software Testing, Retail - Inventory Management, Merchandise Management, Sales and Quality Center |
| **Contribution** | • Involved in analyzing the Functional Requirements for Retail Data Mart System  • Developed Test Strategy for each scheduled release  • Prepared Test Reports and Daily Status Reports  • Involved into internal (within team) and external (with BSA’s) review processes  • Developed and executed Functional and Regression test scripts in Quality Center  • Involved in mapping the requirements to the test cases in Quality Center  • Attended weekly status report meetings |
| **Start & End Date** | Sept 2008 to Nov 2008 |
| **Period** | 3 Months |
| **Team Size** | 3 |

**10. nike.net Premium Experience 1.0**

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| **Description** | Nike.net is Nike’s business-to-business e-Commerce web site providing a range of services to Nike's retailers including order, claim entry, order status, invoice status and payment and product lookup functionality. ‘nike.net Premium Experience’ is one of the Customer Connectivity projects to Drive Operational Excellence strategic initiative. It is a new interface within the Nike.net portfolio of applications to maximize ease of use, efficiency and customer satisfaction.  A brief description of the features is listed below:  a. Futures Tab – Aggregation of units on futures orders for a retailer meeting the selection criteria is retailers sold-to, ship-to, date window, order type and product division.  b. At-Once Tab – Aggregation of units on At-Once orders for a retailer meeting the selection criteria is retailers sold-to, ship-to, date window, order type and product division.  c. Product Search Tab – The ‘Product Search’ tab enables a retailer to search for orders with specific materials on them. It also enables the retailer to create favorite materials lists to more quickly query the system to show orders with specific materials on them |
| **Role** | Test Lead |
| **Client** | Nike Inc., USA |
| **Skills** | Retail Domain, Software Testing, e-commerce/web testing, J2EE, JSP, Retail - Inventory Management, HTML, Java, Quality Center and SQL |
| **Contribution** | • Analyzed user requirements, design document and business rules  • Designing Test Plans, Test cases & Requirement Traceability Matrix  • Reviewing & Approving the Test cases developed by the team members  • Interacted with the Internal & external vendors to make sure that all the key integration points are functioning correctly  • Responsible for Integration and Regression testing  • Involved in web testing and test scenario creation and execution |
| **Start & End Date** | April 2008 to Aug 2008 |
| **Period** | 5 Months |
| **Team Size** | 3 |

**11. Pricing Calculation Engine**

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| **Description** | Pricing Calculator is a full fledge web applications where the main focus was on the Business rules, involving many critical business strategies, which directly impacted revenue generation to the client. The system would offer three different interfaces for the Relationship Managers, Pricing Managers and Global Administrators. The manually update of the calculator with the data from database would be replaced by a process to create a new summary table on database. This new tables, along with the existing tables that provide usage and offer information would constitute the data source of the proposed Pricing Calculator, PM interface would have the provision to view/modify the deals created by the RM, filter them based on various criteria, approve or reject the deals, and bulk price a set of subscribers under a plan. Upon approval of the pricing provided by the RM the Admin interface would have provisions to provide the rights and information required to calculate the pricing. |
| **Role** | Test Lead |
| **Client** | D&B, USA |
| **Skills** | Securities Domain, Software Testing, SQL Server 2000, JavaScript, HTML, Java and Quality Center |
| **Contribution** | Developing Test Plan for each Scheduled Releases  Preparation of Functional Testing Documentations  Preparation of Test Reports and Daily status reports  Product Release Management through well formulated processes  Execution of Regression Test Components |
| **Start & End Date** | July 2007 to Feb 2008 |
| **Period** | 8 Months |
| **Team Size** | 7 |

**12. WatchChild II™**

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| **Description** | The WatchChild II™ System is a complete Obstetrical Information Management System that has the capability to record, store, and display fetal and maternal data from initial fetal stress tests through labor, delivery and discharge. The system also provides a minimal but extensible information management component for patient charting, and it provides interoperability with some other hospital information management systems. |
| **Role** | Module Lead |
| **Client** | Hill-Rom, USA |
| **Skills** | Health Care domain, Software Testing, Quality Center and SQL Server 2005 |
| **Contribution** | Understanding the Product Functionalities and Business perspective & Objectives  Development & Execution of Smoke, Functional and Regression Test Cases and Filing the Test Results using Issue Tracker (internal bug tracking system) & Closing the same after following ups with concerned  Preparation of Test Reports and Daily status reports  Product Release Management through well formulated processes  Execution of Regression Test Components |
| **Start & End Date** | Dec 2005 to April 2007 |
| **Period** | 17 Months |
| **Team Size** | 6 |

**13. i.Galaxy Anaesthesia**

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| --- | --- |
| **Description** | i.Galaxy Anaesthesia is a total anaesthetic solution for capturing all anaesthetic-related data. It allows you to record, store and print real-time data from physiological monitoring apparatus during an anaesthetic to a laptop computer where it is displayed on the screen. In addition, you can record information that is not generated automatically such as the administration of drugs and fluids and clinical observations. The anaesthetic record is conceptualized as a series of discrete events. a. Numerical Events - Eg: the recording of BP/HR every minute  b. Text Events - Eg: a note recording a critical incident  c. Drug/Fluid Events - Eg: giving an induction dose of propofol.  All of this time-dependent information can be stored and displayed easily with the minimum of human intervention. Contingencies are included at many levels to take account of malfunctioning equipment and measurements which are out of context or artifactual. |
| **Role** | Tester |
| **Client** | NHS, UK |
| **Skills** | Healthcare domain, Software Testing, SQL Server 2000 and VB.Net |
| **Contribution** | Understanding the Product Functionalities and Business perspective & Objectives  Writing & Execution of Smoke, Functional and Regression Test Cases and Filing the Test Results & Closing the same after following ups with concerned |
| **Start & End Date** | Jan 2005 to Aug 2005 |
| **Period** | 8 Months |
| **Team Size** | 5 |

**14. i.Laboratory (GUI & CHUI)**

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| **Description** | i.Laboratory is the product which deals with the normal Laboratory functionalities like Book a Patient, Collecting the specimens form them and perform the tests for the particular specimen and produce the result. It also has the information of the blood bank and the distributions of the Blood Units to the patients. i.Laboratory is divided into five major disciplines  1. Bio Chemistry- Examines the various Fluids (Blood, Urine etc.,)  2. Haematology – Examines the blood specimens.  3. Microbiology – Attempts to find the pathologic organisms (Bacteria, Viruses, fungi etc.,)  4. Blood Transfusion – Determines a Patient blood Group  5. Cellular Pathology – Examines the cervical smears |
| **Role** | Tester |
| **Client** | NHS, UK |
| **Skills** | Healthcare domain, Software Testing, MUMPS language (Massachusetts Utility Multi-Programming System), VB.Net, Cache – 5.0.8, SQL Server, Visual Basic and Quality Center |
| **Contribution** | Understanding the Product Functionalities and Business perspective & Objectives. Writing & Execution of Smoke, Functional and Regression Test Cases and Filing the Test Results & Closing the same after following ups with concerned |
| **Start & End Date** | May 2004 to Jan 2005 |
| **Period** | 9 Months |
| **Team Size** | 5 |